



Our Commitment to Clean

At Abode Hotels, our unwavering commitment to the health and safety of our guests is our top priority.

While we have always adhered to strict cleaning policies, procedures and routines, we'd like to assure you that we have increased these measures, in an effort to combat COVID-19 and reduce the risk of transmission.

Please note, the below initiatives are in place throughout the hotel to safeguard the health of guests and team members:

- Increased routine cleaning in all common areas (including the lobby, food and beverage venues, meeting rooms, as well as all public touchpoints including elevator buttons, handrails, and key cards)
- Provision of hand sanitiser dispensers in high traffic common areas (including the lobby, reception desk and elevator entrances)
- Elevated cleaning of guest room key touch points prior to guests checking in
- Encouraged social distancing in common areas and food and beverage venues through appropriate furniture arrangement
- Provision of personal protective equipment for hotel staff, including masks and gloves, to safeguard guests and employees
- Increased protective protocols training opportunities for employees

At select Abode Hotels, guests are encouraged to make use of contactless check in and keyless room access via the Assa Abloy Mobile Access app, compatible with both iPhone and Android devices.

These safety measures have been implemented for the ongoing health and safety of our guests.

If you have any questions regarding our increased COVID safe efforts, please speak with our Reception Team.